

Swiss public transport luggage service.

Valid from 1 November 2019

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Luggage transportation abroad – Switzerland

Flight luggage foreign airport to station

From any airport in the world your clients' luggage can be transported via Zurich airport to their Swiss destination railway station offering luggage services – regardless of which airline they have flown. When your clients land in Switzerland their luggage will be forwarded automatically to their destination railway station. They will not have to waste time waiting for their luggage.

Express

When flights land by 11.45 hrs with an express surcharge, the luggage will be available for collection at the destination railway station the same day. Available stations:

Arosa	Basel SBB	Bern	Brig	Chur	Davos Platz
Engelberg	Grindelwald	Gstaad	Interlaken Ost	Interlaken West	Klosters
Lausanne	Luzern	Mürren	St. Moritz	Wengen	Zermatt
Zürich HB					

Basic offer

Selected railway stations: landing today by 23.00 hrs – collection tomorrow from 18.00 hrs*

All other railway stations: landing today by 23.00 hrs – collection the day after tomorrow from 09.00 hrs*

Flight luggage foreign airport to door (hotel)

With this convenient offer, luggage is delivered direct to your clients' destination hotel. It will be delivered on the following day.

When flights land by 11.45 hrs with an express surcharge, the luggage is delivered to the destination hotel on the same day. The express delivery is available for selected tourist destinations.

Luggage transportation within Switzerland

Luggage door to door (hotel to hotel)

This offer is available for luggage shipments between any Swiss address (or vice versa). The luggage is picked up from the clients' address and delivered to the destination address the next day. With the express option, luggage is delivered the same day to the destination. The express service is available only between selected tourist destinations throughout Switzerland.

* To check the specific transportation times for individual connections, see under sbb.ch/luggage.

Luggage transportation Switzerland – abroad

Flight luggage station to Zurich airport: all airlines

Your clients' luggage will be transported from their departure railway station to Zurich Airport. The luggage must be handed in at the departure railway station by 19.00 hrs* the day before their flight departure. Passengers collect their luggage at the SBB railway station counter at the airport (open from 06.30am) and are then responsible for checking-in the luggage themselves.

For an express surcharge, this offer is also available on the morning of the flight departure date – but only for flights taking off after 16.00 hrs. Luggage check-in times vary depending on the distance of the railway station to the airport*. Available stations: Grindelwald, Interlaken Ost, Lauterbrunnen, Mürren, Wengen, Zermatt.

Flight luggage door to Zurich airport without check-in: all airlines

Your clients' luggage will be collected the evening before their departure from any hotel in Switzerland and transported to Zurich Airport. Passengers collect their luggage at the SBB railway station counter at the airport (open from 06.30am) and are then responsible for checking-in the luggage themselves.

For an express surcharge, this offer is also available on the morning of the flight departure date – but only from selected tourist destinations and for flights taking off after 16.00 hrs. The luggage will be collected between 06.00 and 09.00 hrs.

Flight luggage door to foreign airport with check-in: SWISS and Edelweiss Air

Your clients' luggage will be collected from any hotel in Switzerland the evening before their flight departure. When handing over their luggage, passengers will receive their bag tag and flight boarding card with their seat number. This service ensures that your clients can enjoy more leisure time before their departure from Switzerland. They will be able start their return journey home without having to bother about luggage or waiting at check-in.

For an express surcharge, this offer is also available on the morning of the flight departure date – but only from selected tourist destinations and for flights taking off after 16.00 hrs. The luggage will be collected between 06.00 and 09.00 hrs.

Please note: Customers must be present at luggage collection in person. If not possible, please book product "Flight luggage door-to-Zurich airport without check-in".

* To check the specific transportation times for individual connections, see under [sbb.ch/luggage](https://www.sbb.ch/luggage).

Insurance

The railways providing coverage of up to CHF 2000 per item of baggage in the event of late delivery, damage or total loss.

As of: 4 October 2019

Overview luggage products

Luggage product		Timings and prices (gross)			Relations	Accounting RailTicketing
Luggage transportation abroad – Switzerland		Delivery the same day after arrival	Delivery one day after arrival	Delivery two days after arrival		
1a	Flight luggage foreign airport to station	–	CHF 22 per item	–	ca. 20 tourist destinations	article no 11928
1b	Flight luggage foreign airport to station	–	–	CHF 22 per item	ca. 160 railway stations	article no 11928
1c	Express flight luggage foreign airport to station	CHF 22 per item + 30 flat rate	–	–	19 railway stations (see page 1)	article no 11928
2a	Flight luggage foreign airport to door	–	CHF 22 per item + 40 flat rate	–	all destinations (except car-free)	article no 11930
2b	Express flight luggage foreign airport to door	CHF 22 per item + 70 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 11930

Luggage transportation within Switzerland		Delivery the same day	Delivery the next day	Delivery after two days		
3a	Luggage door to door	–	CHF 12 per item + 40 flat rate	–	all destinations	article no 11932
3b	Express luggage door to door	CHF 12 per item + 70 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 11932

Luggage transportation Switzerland – abroad		Registration on the morning of flight departure	Registration one day before flight departure			
4a	Flight luggage station to Zurich airport	–	CHF 22 per item	–	ca. 160 railway stations	article no 11929 (voucher)
4b	Express flight luggage station to Zurich airport	CHF 22 per item + 30 flat rate	–	–	6 railway stations (see page 2)	article no 13594 (voucher)
5a	Flight luggage door to Zurich airport	–	CHF 22 per item + 25 flat rate	–	all destinations (except car-free)	article no 13468
5b	Express flight luggage door to Zurich airport	CHF 22 per item + 55 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 13468
6a	Flight luggage door to foreign airport with check-in (SWISS and Edelweiss Air)	–	CHF 22 per item + 40 flat rate	–	all destinations (except car-free)	article no 11930
6b	Express flight luggage door to foreign airport with check-in (SWISS and Edelweiss Air)	CHF 22 per item + 70 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 11930